

FOR IMMEDIATE RELEASE

Contact: Sarah O'Fee

SOFee@SettlersHospitality.com

570.576.0443

Settlers Hospitality's COVID-19 Operational Plan

Hawley, PA (March 16, 2020)– Settlers Hospitality shared their plan for the current COVID-19 situation and how that will impact their guests.

The executive team at Settlers Hospitality is in regular communication with government and industry officials, leveraging the advice and experience of others to assist with their decision making.

Supporting Healthy Behaviors

- All employees have gone through safety and cleaning reviews appropriate to their departments.
- All areas of the hotels and restaurants (especially lobbies, elevators, door handles, public restrooms, etc.) are being more frequently and more thoroughly cleaned and sanitized.
- All staff have been instructed to stay home, or will be sent home, if there is any concern about their health.
- Handwashing stations and hand sanitizer are readily available to employees and guests.
- Information about how to prevent the transmission of COVID-19 has been placed in all guest rooms to encourage fellow travelers to make healthy decisions.

Ensuring a World Class Guest Experience

- Their temporary cancellation policy for guest room reservations through April 30th has been reduced to 24-hour notice.
- Events scheduled at a Settlers Hospitality property may be rescheduled to any available date in 2020 at any of our locations without charge or penalty.
- For cancelled events, guest charges will be limited to deposits made and any direct costs incurred.

“As a small local business, Settlers Hospitality views our employees and guests like family, and I am confident we can come together to endure this challenge. The health and safety of everyone in the Settlers Hospitality “family” is of paramount concern, and we thank you for your understanding as we move through the next several weeks. We look forward to many more years of welcoming you at our properties” said Justin Genzlinger, CEO/Owner. Settlers Hospitality plans to update their website and social media with new information as it becomes available.

About Settlers Hospitality

Settlers Hospitality, a boutique multi-concept hospitality in Hawley, PA, consists of The Settlers Inn, Ledges Hotel, Silver Birches Resort, Hotel Anthracite, Sayre Mansion, The Dock on Wallenpaupack,

Glass-wine.bar.kitchen, Kōl Steakhouse, Cocoon Coffeehouse and Bakery, Lake Region Fitness and Art on the Edge. For more information, check out SettlersHospitality.com

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